MS Walk Terms and Conditions

1. General

MS Society reserves the right to make changes to these Terms & Conditions from time to time. The latest version will be available at www.mssociety.org.uk/ms-walk

2. Participant registration

This is an all-age event.

Persons aged 18 years or above at the time of the event may register for the event. Children under the age of 18 cannot enter individually and must be entered as an additional participant, the primary participant being 18 or over and the parent/legal guardian of the additional participant or has the permission of the additional participant's parent or legal guardian.

It's essential that all those wanting to take part register on our website individually. Multiple registrations under one name won't be recognised. Online registrations remain open until the event starts, unless closed early due to reaching event capacity.

On the day registrations will be available for anyone wishing to register at the event site, as long as the event still has sufficient remaining capacity.

Only registered participants are eligible to take part in the event.

3. Registration Fee's

Entry fees for MS Walk 2027 are charged per person and depend on when registration is completed:

- **Early bird entry:** £10 per adult and £5 per child effective until date displayed on the relevant event page.
- **Standard entry:** £15 per adult and £7 per child, effective from three months before the event date.
- **Last minute entry:** £20 per adult and £10 per child, effective from 4 weeks before the relevant event date.

- **On-the-day entry:** £20 per adult and £10 per child, the same as the late entry fee.

The pricing periods and applicable change dates will be shown on each event page. The entry fee payable will be displayed during registration and must be paid in full to confirm a place.

4. Fundraising

We ask each MS Walk participant to try and raise at least £150 in aid of MS Society.

All participants have a legal responsibility to ensure that all sponsorship monies/donations received in connection with the event are paid to the MS Society. We ask that you do this as soon as possible after the event. You can:

- Add the donation to your JustGiving page. The money will be sent directly to us.
- Via our website using a credit or debit card at donate.mssociety.org.uk;
- Send a cheque, made payable to the MS Society and sponsorship forms to MS Society, Carriage House, 8 City North Place, London N4 3FU; or
- Make a card payment over the phone by calling us on 0300 500 8084.

Please note that we are unable to accept your sponsorship money at the event

Please ensure that all donations and/or sponsorship forms are returned to us to enable us to claim Gift Aid where possible.

5. Accessibility

Although every care is taken to ensure that all routes are wheelchair accessible, we don't take responsibility for any unforeseen circumstances, including pathway closures, maintenance or adverse weather which may affect the routes. In the event of unforeseen path closures, we will plan an alternative access route when possible.

All route distances have been measured using online mapping and may differ from individual GPS tracking. Distances have been measured as accurately as possible, but we cannot guarantee exact distances.

6. Cancellations and changes

Registration fees are non-refundable. If you have any questions about registration fees please contact events@mssociety.org.uk

If we need to change the venue and/or date of your event, we will notify you of the change as soon as possible. Your event place will be automatically transferred to the new date or location unless you tell us you are no longer able to attend. In these circumstances, you can either choose to donate the entry fee to the MS Society or ask for a refund of your entry fee.

If an event cannot go ahead at the specified venue and/or date and we are unable to re-schedule it for another time that year (as set out in paragraph 2 above), we will notify you of the cancellation and you can either choose to donate your entry fee to the MS Society or ask for a refund.

Participants understand that for safety reasons, you are prohibited from swapping, selling or transferring entry to another person. If you are unable to take part, you must notify us at the earliest opportunity.

7. Filming and photography at the event

All participants, volunteers and spectators are aware that video footage or photographs will be taken throughout the event. The photographs and video footage can be used by the MS Society to publicise the event for commercial and/or fundraising purposes including, but not limited to, television broadcasts, advertising, publications, marketing material, merchandising, personalised direct mail and other documents that may be made available to the public; and by our third-party partners to publicise their involvement and/or association with the event. We will not, however, identify anyone by name without their agreement but you understand that you may be recognised from still and moving images.

No personal details (including names) of an under 18-year-old participant will be used in any publicity materials without the written consent of their parent or legal guardian, but we may use images where children are incidentally included e.g. of mass participation in the warm-up exercises, or on the starting line.

8. Liability

All participants and spectators enter and attend the event entirely at their own risk. We shall not be liable for any injury that might occur as a result of participating in our event unless the injury is a result of our negligence. You are fully responsible for your actions during the event. We don't accept responsibility for the actions of participants nor the consequences of such actions. Participants who do not act responsibly and do not adhere to our instruction both on the day and in advance will be liable for any fees or costs incurred or arising from any incident caused by your negligent behaviour.

Participants understand that we reserve the right to change the details of the event, including the venue and route, or delay, postpone or cancel the event in the event of adverse weather conditions or other circumstances outside our control. The determination of what constitutes such conditions is reserved solely by the MS Society.

We are not responsible for any loss, theft or damage to your items.

9. During the event

Start times are as set out on our MS Walk website.

Participants are required to arrive at least 30 minutes before their route start time to be signed in by a member of staff.

Please note:

Unfortunately, we cannot guarantee your exact start time, and there may be some waiting on the day.

Start times may be subject to change. We will give you as much notice of this as possible, though unfortunately sometimes it may not be possible to do this until you arrive at the event.

You must sign in at the starting location before commencing your event within the times stated. Failure to do so may lead to participants being unable to officially complete the event.

Participants over the age of 18 are required to provide their mobile phone number, for emergency contact on the day.

The walk routes are signed in order for you to guide yourself around. You must remain on the planned route unless advised otherwise. If you choose a different route, you do so entirely at your own risk. You must obey all Highway Code rules where applicable and extend all reasonable courtesy to other road and off-road users. Please be aware of fellow pedestrians and traffic.

You must aim to finish the event before the event finish time, as stated in the Event Guide. We will accept no responsibility for participants whose participation exceeds this time.

Dogs are welcome but must be kept on leads and are the responsibility of the owner.

No bicycles, skateboards or rollerblading on the route or in the start/finish area.

We ask all participants and their supporters to be respectful of residents, to not make excessive noise along the route and to use the litter and recycling facilities available.

10. Health and safety

There will be medical support based in the event site that can attend to medical issues. In case of a medical emergency please call 999 and then inform the MS Society emergency contact number/s found in your event guide.

You need to be physically fit enough to complete the route you have chosen and accept that you do so entirely at your own risk and that it is your responsibility to ensure that you are fit and able to take part in the event.

On the day, you should not take part if you feel unwell.

We strongly recommend you seek advice from your GP before embarking on a new exercise programme or if you have an existing medical condition and this event could increase your level of physical activity.

You must not take part if you have been advised not to due to health reasons by a member of the medical profession.

If you have any special access requirements, please let us know when you sign up for the event by emailing events@msssociety.org.uk.

You are responsible for ensuring that you are wearing appropriate attire when taking part in our event, taking into account the nature of the event, the weather forecast, and the terrain involved.

Right to Refuse or Withdraw Participation (Health & Safety Clause)

The MS Society may refuse your participation or require you to withdraw from the event if it reasonably believes that:

- Your health, wellbeing, or physical condition may be compromised by taking part;
- Your behaviour poses a risk to others or undermines the safe running of the event;
- You are not complying with instructions provided for safety or crowd management;
- Continuing your participation could breach legal, safeguarding, or safety responsibilities placed upon the Charity under the Code of Fundraising Practice.

This decision may be taken by event leaders, safety officers, or other authorised staff.

The Charity is not required to refund registration fees where participation is refused on these grounds.

11. Privacy

The MS Society will use the information provided during registration to process your registration for this event and to offer support and encouragement with your fundraising.

We are using Eventbrite to gather this information. Please see Eventbrite's privacy notice at www.eventbrite.co.uk/help/en-gb/articles/460838/eventbrite-privacy-policy/

For more information on how we use and manage your personal information and your rights, please see our privacy notice atwww.mssociety.org.uk/privacy.

12. Disputes and Claims

These Terms & Conditions and any dispute or claim between the parties arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or

claims) shall be governed by and construed in accordance with the laws of England and Wales. Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes of claims) arising out of or in connection with these Terms & Conditions or their subject matter or formation.